OneSchools

Terms & Conditions

Effective date: 6 September 2026

Important legal review notice: This document is a product draft prepared for the OneSchools public website. It should be reviewed and approved by qualified legal counsel before production publication or contractual reliance.

These draft Terms are intended to support the public OneSchools website and school onboarding flow while the final customer agreement and jurisdiction-specific legal terms are completed.

1. About these Terms

These Terms and Conditions describe the proposed rules for access to and use of the OneSchools platform, public website, onboarding workflows, role-based applications, administrative tools, mobile experiences, reports, documents, communications, integrations and related services. A school, school group, administrator or other authorized customer should only use OneSchools after agreeing to the applicable commercial agreement, order form, subscription plan or onboarding terms.

2. Accounts, roles and authorized use

Authorized accounts

Customers are responsible for ensuring that accounts are created only for authorized users and that role, school and branch assignments reflect each user’s responsibilities.

Credentials

Users should keep credentials confidential, use reasonable security practices and promptly report suspected unauthorized access.

Role-based access

OneSchools may restrict pages, actions, features or workspaces based on authenticated role, school or branch scope, subscription entitlements and security policy.

3. School and customer responsibilities

• Provide accurate school, branch, student, parent, staff, academic, financial and operational information where required for the selected workflows.

• Obtain any permissions, notices or consents required before uploading or processing information through OneSchools.

• Configure user access, academic structure, financial settings, communication settings and operational policies appropriately for the institution.

• Review generated reports, documents, AI-assisted insights and operational signals before relying on them for material school decisions.

4. Acceptable use

Users must not attempt to bypass access controls, interfere with service security, introduce malicious code, misuse other tenants’ data, scrape restricted information, use the platform for unlawful activity, impersonate another person, or access features outside the permissions granted to them. OneSchools may investigate suspicious activity and

may restrict access where reasonably necessary to protect the platform, customers or users.

5. Subscription plans and feature availability

OneSchools may offer different plans, modules, limits, integrations or service levels. Feature access can depend on the active subscription, configured entitlements and customer scope. Public descriptions are informational and should not replace the signed commercial terms for a particular customer.

6. Data, documents and customer content

Customers retain responsibility for the accuracy, legality and appropriateness of information they provide to the service. OneSchools may process customer content only as necessary to operate, secure, support and improve the contracted service, subject to the applicable privacy commitments and commercial agreement. Customers should maintain any independent records or backups required by their own policies or law.

7. AI-assisted and analytical features

AI-assisted summaries, recommendations, classifications, insights or similar outputs may be incomplete or inaccurate and should be treated as decision-support rather than a substitute for professional, academic, financial, legal, safeguarding or administrative judgment. Customers remain responsible for reviewing outputs before acting on them.

8. Third-party services and integrations

OneSchools may connect to storage, email, maps, payments, communications, video, analytics or other third-party services. Availability, security, pricing and terms for those services can be governed by the relevant provider. OneSchools is not responsible for third-party outages or changes outside its reasonable control.

9. Service changes, maintenance and availability

The platform may be updated to improve security, functionality, usability, compatibility or performance. Planned or emergency maintenance may temporarily affect availability. Any specific uptime commitment, support response time or service credit should be stated in the applicable customer agreement rather than inferred from the public website.

10. Intellectual property

OneSchools and its licensors retain rights in the software, product design, trademarks, documentation, templates, workflows and other platform materials. Customers receive only the rights necessary to use the service during the applicable subscription or authorized access period. Customer-owned data, branding and uploaded content remain subject to the customer’s rights and responsibilities.

11. Suspension and termination

Access may be suspended or terminated where required by the applicable agreement, including for material non-payment, security risk, unlawful use, serious policy breach or termination of the customer relationship. The treatment and export or deletion of customer data after termination should follow the applicable contract and privacy commitments.

12. Warranties, liability and indemnity - counsel review required

Any production terms should contain jurisdiction-appropriate warranty disclaimers, liability limits, indemnities and exclusions that match the commercial model and applicable law. These provisions are intentionally not finalized in this draft and should be completed by qualified counsel before publication.

13. Governing law and dispute process - counsel review required

The governing law, courts, arbitration or other dispute-resolution process should be confirmed before production publication based on the legal entity operating OneSchools and the jurisdictions in which customers are served.

14. Changes to these Terms

OneSchools may update these Terms when the product, business model, law or operational practices change. Material changes should be communicated in an appropriate manner and the effective date should be updated.

15. Contact

Questions about these Terms, onboarding or the OneSchools service can be sent to OneSchoolssupport@gmail.com.

Contact	OneSchoolssupport@gmail.com